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भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

No.DGM(NW-OPS)/CBT/CCM//11-12/38 dated at Cbt-11 , the 08-12-2011

TO
ALL SSA HEADS
TN /CH CIRCLES

Sub: Launching of Content Provider Refund module through CCM -reg.

It is intimated that the newly developed Content provider Refund module will be launched through CCM wef 10.15 hrs of **09-12-2011** for TN and Chennai circles(for both prepaid and postpaid). CSRs/Callcenter Chennai can start booking the Content provider refund related complaints through CCM. The Refund module is available in the CCM link <http://10.32.240.198>

This has the approval of Competent authority.

Sub Divisional Engineer(Opns)
For Sr.GM (NW-O-CM)BSNL,
Coimbatore-11

Connecting India

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